





## SUMMER CAMP PARENT HANDBOOK

#### BULLDOG DAY CAMP SERVICES

Unlicensed HIGH FIVE Accredited Summer Camp: 4y6m-12y

Bulldog Summer programs are NOT enrolled in the Canada Wide Early Learning Child Care Plan.

## BULLDOG DAY CAMP HOURS OF OPERATION

A Bulldog camp day runs from 9am - 4pm with the option of extended care for an additional cost. Extended care is 7:30am - 9am and/or 4pm - 5:30pm. Extended care spaces must be preregistered. Any late pickup after your registered camp time (4pm without extended care, or 5:30pm with extended care) will result in a late pickup charge of \$1/minute/child which will be automatically charged and processed through our camp registration portal.

Repeated or consistent late pickups may result in Bulldog Kids terminating upcoming summer camp registrations without notice. Refunds will not be given to participants if registrations were cancelled for repeated or consistently late pick ups.

### PAYMENT & FEES OF ADMISSION

Bulldog requires that all full-week camp programs be paid in advance. Bulldog requires a \$50 per child per week deposit for all registered weeks to reserve space. We will not reserve spaces without this deposit. If you are registering for multiple weeks of camp, Bulldog will require a deposit for each of the weeks registered. If families are unable to pay all camp fees in full up front, a payment plan can be selected. All weeks of camp will be charged to your credit card on file 1 week before the scheduled camp. A processing fee will be applied to each payment if the payment plan is chosen.

If you'd like to pay for camps with an alternate method of payment, you will be required to pay the camps in full upon registration. Please contact us to arrange payment. All parents are **required** to provide a valid credit card in case extra charges are incurred (extended care, did not call fee, NSF fee, etc.)

### NSF CHEQUES OR DIRECT WITHDRAWAL

If any cheque, credit card or e-transfer to Bulldog KIDS is not honoured by the bank, replacement payment, plus a \$25 NSF charge must be paid within 5 days of notification. Any missed or returned payments will incur a \$2/day fee charged to your account until payment is made. Your credit card is required to be on file in our camp registration portal. This will ensure that payments to Bulldog KIDS are paid on time in full.

### **REFUNDS & CANCELLATIONS**

We will no longer be accepting Summer Camp cancellations past May 31st of any Summer Camp season. Any cancellation requests made prior to this date are subject to a \$25 administration fee which will be charged to the credit card on file at the time of request. All deposits are non-refundable.

Families are not entitled to a refund if a participant is removed from camp due to behavioural issues or unsupportable and undisclosed support needs.

All refunds will be made at management discretion.

### DROP OFF

Parents/guardians are responsible for ensuring their children have been signed in before leaving the premises at drop off. Once Bulldog staff have confirmed that your child is signed in, we will direct them to their classroom or yard, and you may leave.

At drop off, please line up outside the building, and Bulldog staff will come outside to sign your child in.

Please be advised that check in may take a few minutes Bulldog staff will be working as fast as we can to get your children inside. Your patience is appreciated.

### PICK UP

At 4pm when regular camp programming ends, everyone not registered for extended care will be brought to the front for pick up - adults picking up at 4pm are asked to wait outside until a Bulldog staff has given you verbal confirmation that we have confirmed your identity and signed your child out.

If your child has extended care and you are picking up after 4pm, please check in with the front desk. Bulldog staff will call your child to the front desk to meet you and sign them out.

# ALL PARENTS/GUARDIANS AND AUTHORIZED INDIVIDUALS ARE REQUIRED TO BRING VALID PHOTO ID FOR ALL PICKUPS.

If Bulldog staff cannot verify the ID of the person picking up your child, we cannot release your child. Please have your ID ready for Bulldog staff. If your child will be picked up by someone not listed on the Authorization Form, we will need a written note or phone message allowing the adult to pick up your child, and will need to present photo ID.

If there are custody agreements/issues surrounding your child, we must have a copy of any relevant legal documentation in order to adhere to the custody arrangements.

### MEALS/SNACKS

Parents are required to send their child to camp with a healthy, peanut, tree-nut free lunch. If camp is on a Friday, a pizza lunch will be provided for the children in our care. It is still the responsibility of the parent to send the child with snacks and beverages for the day. If your child has an allergy or intolerance to pizza, it is the parent's responsibility to send the child with their own lunch. Bulldog will not be responsible for ordering alternatives.

NOTE: All food items must be labelled with the child's name and be nut free. Where food is provided from home (bagged lunches) for children, we strongly encourage children not to share or exchange food.

### SUPERVISION POLICY

### (VOLUNTEERS AND STUDENTS)

Bulldog's policy states that Bulldog volunteers/co-op students working in the program will at no time have direct, unsupervised access to your children. Volunteers do not count toward supervision ratios and we will always have enough qualified staff to meet the HIGH FIVE requirements. To ensure the safety of your children, all Bulldog employees and volunteers are required to provide a vulnerable sector check prior to commencing employment with us.

### INCLEMENT WEATHER

Bulldog reserves the right to close its facility for the day if inclement weather makes it unsafe for its employees to make it in to work. There will be no refunds on days missed due to inclement weather. In the event of cancellations a message will be sent out through our camp portal and our voicemail will be updated as soon as possible.

### DISCIPLINE

On a day to day basis, we will reinforce positive behaviour as frequently as possible. However, situations do arise in which staff intervention is necessary. We encourage talking things out, problem solving, and time away. Bulldog Policy is as follows: One or two minor incident reports means Bulldog staff will speak with the parent/guardian at pick up. If your child receives a third minor incident or 1 major incident report Bulldog will call home and ask that your child be picked up immediately. This is to ensure the safety and well-being of all children in our program. Bulldog Management reserves the right at their discretion to cease care for any child if their behaviour is continually disruptive or disrespectful. Incidents include but are not limited to bullying, racism, harassment, violent or disrespectful behaviour)



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#### OFF PREMISES ACTIVITIES

Bulldog HIGH FIVE Summer Camps often include off site trips and visits to local parks, centres and attractions. Parent sign a waiver at registration, giving Bulldog permission to take children off site for field trips. Any additional waivers for field trips will be provided for each camp week as needed.

### PROHIBITED PRACTICES

The practices listed below are prohibited at Bulldog:

- Corporal Punishment (including but not limited to hitting, spanking, slapping and or pinching)
- Physical Restraint of a child, such as confining the child to a high chair/car seat/stroller or any other device for the purpose of discipline or in lieu of supervision, unless the restraint is put in place to prevent the child from hurting himself or others. It is to be used as a last resort and only until the risk of injury is no longer imminent.
- Locking the exits for the purpose of confining the child, or confining a child in a room without supervision. (The exemption to this rule is in the event of an emergency and such confinement is outlined as a part of Bulldog's emergency policies and procedures).
- Using harsh or degrading measures, threats or derogatory language directed at or used in the presence of a child, that would humiliate, shame or frighten the child/undermine his or her self respect, dignity or self worth.
- Depriving the child of basic needs including drink, shelter, sleep, toilet use, clothing or bedding.
- Inflicting any bodily harm on children including making children eat or drink food against their will.

### ILLNESS

Should your child have symptoms of illness such as vomiting, diarrhea, fever (100.4 degrees Fahrenheit or greater) an unknown rash or is generally not feeling well, you will be contacted to pick up your child as soon as possible. We will (if possible) separate your child from the group in order to contain the illness. The child should not return to the program until all symptoms are gone, they are placed on antibiotics for a minimum of 24 hours and are feeling well enough to attend, or a doctor's note is provided stating the child is healthy and able to attend childcare, and the child is feeling well enough to attend. In all cases, direction from the Simcoe Muskoka Health Unit will be followed.

Children who attend program that have been administered Tylenol, Advil or any other unprescribed medication (without a doctors note) are considered sick and will be sent home. If your child is prescribed a medication the parent is responsible for letting management know, filling out a medication administration form and providing Bulldog with the original prescription bottle. As always, direction from the SMDHU will be followed.

### CALL TO PICK UP GUIDELINES

If you are called to pick up your child due to illness, behaviour concerns or any other reasons you are required to pick them up within 60 minutes of Bulldog's first call or voicemail. A late fee will be charged (\$1/minute) after the 60 minutes.

### CONTACTING IN THE EVENT OF AN EMERGENCY

Bulldog KIDS has emergency management procedures in place based on recommendations from the Health Unit. If an emergency arises while your child is in our care, we will contact you with the contact information on file for your child. It is the parent's responsibility to provide us with any changes to their contact information.

### PROGRAM SCHEDULE

Bulldog's Camp Program operates on regularly scheduled school summer holidays excluding statutory holidays and the Civic Monday.

Please refer to the school calendars for the Simcoe County District School Board, The Simcoe Muskoka Catholic District School Board, & UVA.

Bulldog is closed on the following days:

Canada Day (July 1st)

Civic Holiday (1st Monday in August)

### WHAT YOU ARE RESPONSIBLE FOR BRINGING

Children in the Bulldog Day Camp programs are required to bring to camp in a backpack with their name on it:

- \* A labelled ziplock bag with a change of clothes (clothes they can get dirty and used to do crafts)
- \* Extra pair of socks
- \* Labelled Sunscreen
- \* Labelled clean indoor shoes
- \* Outdoor footwear for the season
- \* A hat
- \* A reusable plastic or metal water bottle NO GLASS BOTTLES.

No other items should be brought from home.

You will be contacted if your child is missing any of the above items when they arrive at the camp program. The items will be required to be dropped off for your child to remain in program for the day.

It is the responsibility of the parent/guardian to ensure that ALL items are clearly labelled with your child's name.

BULLDOG IS NOT RESPONSIBLE FOR ANY LOST OR STOLEN ITEMS

ALL PARENTS/GUARDIANS AND VISITORS ARE EXPECTED TO CONDUCT THEMSELVES IN A RESPECTFUL AND COURTEOUS MANNER. DISRESPECTFUL, ABUSIVE OR BULLYING BEHAVIOUR DIRECTED AT PARTICIPANTS OR STAFF WILL NOT BE TOLERATED. BULLDOG RESERVES THE RIGHT TO TERMINATE ANY REGISTRATION WITHOUT NOTICE AT THEIR DISCRETION IN RESPONSE TO UNACCEPTABLE BEHAVIOUR.

# PAYMENT INFORMATION

Bulldog understands that paying for summer camp up front is sometimes unachievable for families. We offer different payment plan options to help you keep your summer stress free and organized.

### WEEKLY DEPOSIT

Bulldog asks for a \$50 deposit per child per registered week. This commitment allows us to start planning, nail down numbers, hire staff and buy supplies. This amount is non-refundable.

### REMAINING BALANCE

The remaining camp balance can be paid at registration or you can choose our payment plan that schedules the remaining balance to be charged automatically one week before your camp start date.

### SUBSIDIZED FAMILIES

For subsidized families, once we receive your subsidy letter we will adjust your invoices to reflect your daily rate. At that point we are able to refund any extra payment or work out a plan for what is owing. If you already have your letter for Summer 2024, please call us to discuss an alternative deposit structure.





July 2nd-5th MISSION IMPOSSIBLE - \$425 Spy Training starts now! Do you think you have what it takes to make it through Spy School!? Nerf battles & laser mazes will test your Spy skills. MAIN EVENT: FUN VILLA

July 8th-12th ONCE UPON A TIME - \$425 Straight from the land of make believe, princes, princesses, magic beans and talking goats. A magic filled week of imagination and wonder. MAIN EVENT: FANTASY ADVENTURE

July 15th-19th GOTTA CATCH 'EM ALL - \$425 Gotta catch 'em all! Pick your favourite monster and complete games and challenges to help your new pals evolve and catch as many monsters as you can! MAIN EVENT: ZOO TEK

July 22nd-26th MAD SCIENCE - \$425 A week full of science fun! Each day is a new scientific adventure as we explore forces, space, plants, structures and reactions! MAIN EVENT: MAD SCIENCE

July 29th-Aug 2nd OLYMPIC GAMES - \$425 Time to bring home the gold! Help us celebrate the 2024 summer Olympics, and put your sports skills to the test. A week of challenging fun, games, and medals! MAIN EVENT: ROCKS & RINGS

Aug 6th-9th ANIMAL PLANET - \$425 If you love animals, this camp is for you! Animal crafts, animal games, animal EVERYTHING! Cuddly bunnies, scaly iguanas and sweet puppies even come to visit! MAIN EVENT: ELMVALE JUNGLE ZOO

Aug 12th-16th SUPERHEROES - \$425 Dream of being a superhero? Future supers can start their training right here at the Bulldog Superhero Academy! MAIN EVENT: PARAMEDIC AND FIRE VISITS

Aug 19th-23rd BUILDERS WEEK - \$425 We are grabbing our hard hats and building at Bulldog! Legos, K'nex, blocks, robots and more! It's all about creativity and imagination! MAIN EVENT: BOUNCERS

Aug 26th-30th BULLDOG SUMMER - \$425 Open to registered Bulldog and UVA children only. It's time to end off summer in style! We've got a jam packed week of outdoor water games, paint parties, and wacky activities will have the kids partying for the last week of summer camp!



# TO REGISTER

WWW.BARRIEBULLDOG.COM

Registration opens February 26th, 2024